

Internet Economics of Distributed Systems

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ABSTRACT

A macroscopic view of Internet -based distributed computer systems reveals the complexity of the organization and management of the resources and services they provide. Complexity arises from the system size (e.g. number of systems, number of users) and heterogeneity in applications (e.g. online transaction processing, e-commerce, multimedia, decision support, intelligent information search) and resources (CPU, memory, I/O bandwidth, network bandwidth and buffers, etc.) In a large distributed system , the set of systems, users and applications is continuously changing. In this paper we address some of the management issues of providing Quality of Service (QoS), pricing, and efficient allocation of resources (computational resources) in networks and systems facilitated through economic mechanism design.

Keywords: Internet Economics, Network Economy, Distributed Systems, Mechanism Design, Performance Management

INTRODUCTION

A macroscopic view of decentralized (distributed) computer systems reveals the complexity of the organization and management of the resources and services they provide. The complexity arises from the system size (e.g. number of systems, number of users) and heterogeneity in applications (e.g. online transaction processing, e-commerce, multimedia, intelligent information search, auctions) and resources (CPU, memory, I/O bandwidth, network bandwidth and buffers, etc.)

The complexity of resource allocation is further increased by several factors. First, in many distributed systems, like the present day web, the resources are in fact owned by multiple organizations. Second, the satisfaction of users and the performance of applications is determined by the simultaneous application of multiple resources. For example, a multimedia server application requires I/O bandwidth to retrieve content, CPU time to execute server logic and protocols, and networking bandwidth to deliver the content to clients. The performance of applications may also be altered by trading resources. For example, a multimedia server application may perform better by releasing memory and acquiring higher CPU priority, resulting in smaller buffers for I/O and networking but improving the performance of the communication protocol execution (Gupta and Stahl[1]).

Finally, in a large distributed system, the set of systems, users and applications are continuously changing. In this paper we address some of the issues in managing Quality of Service (QoS) and pricing, and efficient allocation of resources (computational resources) in networks and systems. Resource allocation in networks relate to computational models of networks, as developed in the works of Radner [2], Mount and Reiter [3] Mount and Reiter [4, Chap.4], van Zandt [5]. The economic features of Internet based network economies have been

treated by Gottinger [6, Chap.9] to which we specifically refer. In this context they emanate from certain types of queueing systems, Kleinrock [7] and Wolff [8] on generalized networks.

The structure of this paper is as follows. Sec. 2 exhibits some broader design criteria on large scale networks which underlie the heterogeneity of Internet based resource allocation and use. Also it shows the major components of an interface architecture with which an 'economically enhanced resource manager' (Macias *et al.* [9]) is confronted.

Sec. 3 indicates more broadly the scope of mechanism design approaches that link economic modelling to computational resources, at the interface of economics, computer and management science.

Sec. 4 deals with a specific class of problems arising in mechanism design how in resource allocation processes pricing schemes have to be made 'incentive compatible'.

Sec. 5 relates to the basic structure of a data management economy which more recently features in major application areas as in grid computing, cloud computing, sponsored search auctions, broadcast protocols, and other areas like procurement auctions, spectrum auctions, communication networks, supply chain formation and social networks.

Strategic management issues emerging through resource provisioning and pricing are covered in Sec. 6, Conclusions follow in Sec. 7.

Some examples for service architectures relating to large scale distributed systems are sketched in the Appendix.

The Rationale of Economic Models in Networking

There are intrinsic interfaces between human information processing and networking that show the usefulness of economic modelling (as advanced early by Ferguson *et al.* [13]).

In designing resource allocation and control mechanisms in complex distributed systems and networks several goals need to be considered and could be traced in the literature in more detail, i.e. among others, Shenker *et al.* [10], Deng and Graham [11], and Neumann *et al.* [12].

Decentralization: in an economy, decentralization is provided by the fact that economic models consist of agents which selfishly attempt to achieve their goals. Suppose there are two types of economic agents: suppliers and consumers. A consumer attempts to optimize its individual performance criteria by obtaining the resources it requires, and is not concerned with system-wide performance. A supplier allocates its individual resources to consumers. A supplier's sole goal is to optimize its individual resources to consumers. A supplier's sole goal is to optimize its individual satisfaction (profit) derived from its choice of resource allocation to consumers.

Pricing and Performance: most economic models introduce money and pricing as the technique for coordinating the selfish behavior of agents. Each consumer is endowed with money that it uses to purchase required resources. Each supplier owns a set of resources, and charges consumers for the use of its resources. The supplier prices its resources based on the demand by the agents, and the available supply. Consumers buy resources or services such that the benefit they receive is maximized. Consumer-agents buy resources based on maximizing performance criteria. As a whole the system performance is determined by some combination of the individual performance criteria.

Administrative Domains: often large distributed systems and computer networks spread over several domains, the control of resources is shared by multiple organizations that own distinct parts of the network. In such an environment, each organization will have a set of services that

it supports. Economic principles of pricing and competition provide several valuable insights into decentralized control mechanisms between the multiple organizations and efficient service provisioning.

Scalability: a key issue in designing architectures for services in large computer networks and distributed systems is scalability. With the ever growing demand for new services, flexible service architectures that can scale to accommodate new services is needed. Economic models of competition provide, in a natural fashion, mechanisms for scaling services appropriately based on service demand and resource availability.

Mechanism Design Approaches

Network allocation and pricing could be looked at as part of mechanism design theory (Hurwicz and Reiter[15]) and in differential form by Williamson [16]. In a more economic historical context the justification for linking market mechanism to computational resource allocation may be attributed to the Austrian economist F.A.Hayek [17], so what we suggest

An Internet based distributed system as a sort of Hayekian mechanism design. (This may fly into the face of interventionistic Internet economists). More specific mechanism design approaches for distributed networks and grid-type systems are covered by Narahari

Et al. [18] and Neumann *et al.* [12] , see also Meinel and Tison [19] . In the context of computational resources, specifically, an algorithmic mechanism design uses a computational platform with an output specification and agents' preferences represented by utilities (Nisan[20]).

In its general form for distributed systems, the user can indicate the 'type' of transmission and the workstation in turn reports this type to the network. To ensure truthful revelation of preferences, the reporting and billing mechanism must be incentive compatible.

Most studies of resource allocation mechanisms have used a performance model of the resource, where the very concept of the resource is defined in terms of measurable qualities of the service such as utilization, throughput, and response time (delay) and so on. Optimization of resource allocation is defined in terms of these measurable qualities, as a basis of performance management. One novelty introduced by the economic approach is to design a system which takes into account the diverse QoS requirements of users, and therefore use multiobjective (utilities) optimization techniques to characterize and compute optimum allocations. Economic modelling of computer and communication resource sharing uses a uniform paradigm described by two level modelling: QoS requirements as inputs into a performance model that is subject to economic optimization.

In the first step, one transforms QoS requirements of users to a performance (example: queueing service model). This model establishes quantifiable parameterization of resource allocation. For example, average delay QoS requirement, when based on a FIFO queueing model, is a function of resources, bandwidth and buffer, and user traffic demands. These parameters are then used to establish an economic optimization model. The question of whether the resource is a piece of hardware, a network link, a software resource such as a database or a server, or a virtual network entity such as a TCP/IP connection is not of primary importance. The first modeling transformation eliminates the details and captures the relevant behaviors and the optimization parameters.

A reasonable approach to follow evolves in the following sequence. Many users present QoS demands, which are translated into demands on resources based on a performance model. The

suppliers compute the optimal allocations based on principles of economic optimization and market mechanisms. Once the optimization is done, the results provide inputs to mechanisms for QoS provisioning, such as scheduling of resources and admission of users in networks and load balancing in distributed systems.

OPTIMAL ALLOCATION AND QOS

We establish and solve a problem of allocating resources and providing services (QoS) to several classes of users at a single link (Gottinger [6], Chap. 9). The resources at the link are buffer space and bandwidth. The link (network provider) prices per unit buffer and bandwidth resources.

A simple example on the representation of QoS parameters is the bandwidth-buffer tradeoff. Bandwidth can be traded for buffer space and vice versa to provide the same QoS. If a bandwidth is scarce, then a resource pair that uses less bandwidth and more buffer space should be used. Resource pricing is targeted to exploit this tradeoff to achieve efficient utilization of the available resources. The pricing concept for a scarce resource is well-known in economics, but in the context of exploiting the bandwidth-buffer tradeoff, Low and Varaiya [21] used non-linear optimization theory to determine centralized optimal shadow prices in large networks. With respect to large scale application, however, the complex optimization process limits the frequency of pricing updates, which causes inaccurate information about available resources. In order to make pricing in the context of a buffer-bandwidth tradeoff more adjustable and flexible it should be based on decentralized pricing procedures according to competitive bidding in large markets where prices will be optimal prices if the markets are efficient. This would also allow flexible pricing which results in accurate representation of available resources in that prices are updated as the instance connect request arrives. The subsequent procedure is based on distributed pricing as a more feasible alternative to optimal pricing.

Here are the steps involved to invoke an incentive compatible pricing scheme based on QoS needs.

The consumers (user traffic classes), via economic agents, buy resources such that their QoS needs are satisfied. The network provider prices resources based on demand from the consumers. The ingredients are as follows:

- Economic models: use competitive economic models, of the type as outlined by Scarf[14], to determine the resource partitions between user traffic classes, which compete to obtain buffer and bandwidth resources from the switch suppliers.
- Optimal allocations using economic principles: look for Pareto optimal allocations that satisfy QoS needs of agents. Agents represent QoS via utility functions which capture the multiple performance objectives.
- Pricing based on QoS : compute equilibrium prices (or approximate prices) based on the QoS demands of consumers. Prices are set such that the market demand and supply are met. Prices help in determining the cost of providing a service. (In practical application this may be a hard task to do.)
- Priorities: using the economic framework, show a simple way to support priority service among the user-classes (or agents).
- Decentralization: show a natural separation between the interactions of the user-classes (represented by agents) and the network switch suppliers. The interaction is purely

competitive and market based. This decentralization promotes scalable network system design.

Scheduling and pricing mechanisms

Consider a dynamic system where sessions arrive and leave a traffic class, and demand fluctuates over time. In such a setting, we investigate practical mechanisms, such as packet level scheduling to provide bandwidth and buffer guarantees, admission control mechanisms to provide class QoS guarantees, practical pricing to capture the changing demand, and charging mechanisms for user sessions within a class.

- Scheduling algorithms for class based QoS provisioning: provide novel scheduling mechanisms, which allocate bandwidth and buffer for meeting the demand from traffic classes. The scheduling mechanism allocates bandwidth, which is computed from the economic optimization.
- Admission Region and Control: compute the admission control region of the agents on the economic model. Due to the natural separation between those who control the admission of sessions into the traffic class, the admission region can be determined.
- Propose simple pricing models which capture the changing demand, and are easy to implement. Propose extended QoS based charging mechanisms for sessions in a class with applications to charging in ATM Networks and Integrated Services Internet.

Network and Server Economies

Consider first a network economy, of many parallel routes or links, where several agents (representing user classes) compete for resources from several suppliers, where each supplier represents a route (or a path) between a source and destination. Agents buy resources from suppliers based on the QoS requirements of the class they represent. Suppliers price resources, independently, based on demand from the agents. The suppliers connect consumers to information providers, who are at the destination; the flow of information is from information Providers to the consumers. This formulates and solves problems of resource allocation and pricing in such an environment.

Then consider a server economy in a distributed system. Again, we use a similar model of interaction between agents and suppliers (servers). The servers sell computational resources such as processing rate and memory to the agents for a price. The prices of resources are set independently by each server based on QoS demand from the agents. Agents represent user classes such as transactions in database servers or sessions for Web servers that have QoS requirements such as response time. Examples are given in Gottinger [22].

Server Economy: architecture for interaction

Consider a large scale distributed information system with many consumers and suppliers. Suppliers are content providers such as web servers, digital library servers, and multimedia database and transaction servers. Consumers request for and access information objects from the various suppliers and pay a certain fee or no fee at all for the services rendered.

Consider that third party suppliers provide information about suppliers to consumers in order to let consumers find and choose the right set of suppliers.

Access and dissemination: consumers query third-party providers for information about the suppliers, such as services offered and the cost (price). Likewise, suppliers advertise their services and the costs via the third party providers in order to attract consumers. Consumers prefer an easy and simple way to query for supplier information, and suppliers prefer to advertise information securely and quickly across many regions or domains. For example, consider a user who wishes to view a multimedia object (such as a video movie). The user

would like to know about the suppliers of this object, and the cost of retrieval of this object from each supplier.

Performance requirements: users wish to have good response time for their search results once the queries are submitted. However, there is a tradeoff. For more information about services offered, advanced searching mechanisms are needed, but at the cost of increased response time. In other words, users could have preferences over quality of search information and response time. For example, users might want to know the service costs in order to view a specific information object. In large networks, there could be many suppliers of this object, and users may not want to wait forever to know about all the suppliers and their prices. Instead, they would prefer to get as much information as possible within a certain period of time (response time).

From the above example, in order to let many consumers find suppliers, a scalable decentralized architecture is needed for information storage, access and updates.

Naming of services and service attributes of suppliers becomes a challenging issue when hundreds of suppliers spread across the globe. A simple naming scheme to connect consumers, across the Internet, with information about suppliers is essential. The naming scheme must be extensible for new suppliers who come into existence. A name registration mechanism for new suppliers and a de-registration mechanism (automatic) to remove non-existent suppliers is required. In addition, naming must be hierarchical, domain based (physical or spatial domains) for scalability and uniqueness. Inter-operability with respect to naming across domains is an additional challenging issue not covered in this paper.

The format of information storage must be simple enough to handle many consumer requests quickly within and across physical domains. For better functionality and more information, a complex format of information storage is necessary, but at the cost of reduced performance. For example, a consumer, in addition to current service cost, might want to know more information such as the cost of the same service during peak and off-peak hours, the history of a supplier, its services, and its reputation, in order to make a decision. This information has to be gathered when requested. In addition, the storage formats must be inter-operable across domains.

Performance: a good response time is important to make sure consumers get the information they demand about suppliers within a reasonable time period, so that decision-making by consumers is done in a timely fashion. In addition, the design of the right architectures for information storage and dissemination is necessary for a large scale market economy to function efficiently. Using the previous example, consumers and suppliers would prefer an efficient architecture to query for and post information. Consumers would prefer good response time in obtaining the information, and suppliers prefer a secure and fast update mechanism to provide up-to-date information about their services.

Security in transferring information and updating information at the bulletin boards (name servers) is crucial for efficient market operation and smooth interaction between consumers and suppliers. For this the third party suppliers (naming services) have to provide authentication and authorization services to make sure honest suppliers are the ones updating information about their services.

ALLOCATION AND PRICING MODELS

In economic models, there are two main ways to allocate resources among the competing agents. One of them is the exchange based economy and the other is the price based economy. In the exchange based economy, each agent is initially endowed with some amounts of the resources. They exchange resources until the marginal rate of substitution of the resources is the same for all the agents. The agents trade resources in the direction of increasing utility (for maximal preference). That is, two agents will agree on an exchange of resources (e.g. CPU for memory) which results in an improved utility for both agents. The Pareto optimal allocation is achieved when no further, mutually beneficial, resource exchanges can occur. Formally, an allocation of resources is Pareto Optimal when the utility derived by the competing economic agents is at the maximum. Any deviation from this allocation could cause one or more economic agents to have a lower utility (which means the agents will be dissatisfied).

In a price based system, the resources are priced based on the demand, supply and the wealth in the economic system. The allocations are done based on the following mechanisms. Each agent is endowed with some wealth. Each agent computes the demand from the utility function and the budget constraint. The aggregate demand from all the agents is sent to the suppliers who then compute the new resource prices. If the demand for a resource is greater than its supply, the supplier raises the price of the resource. If there is surplus supply, the price is decreased. The agents again compute their demands given the current prices and present the demand to the suppliers. This process continues iteratively until the equilibrium price is achieved where demand equals the supply.

Bidding and auctioning resources is another form of resource allocation based on prices. There are several auctioning mechanisms such as the Sealed Bid Auction, Dutch auction, and English Auction. The basic philosophy behind auctions and bidding is that the highest bidder (Or in the Vickrey auction the second highest bidder) always gets the resources, and the current price for a resource is determined by the bid prices.

Allocation Principles

What are the general allocation principles? Can economic models give insight into the allocation mechanisms that can cause the computer system to reach equilibrium? Can these principles be used practically to evolve the computer system in a way that price equilibrium can be achieved? Even devoting the entire WINE 2007 proceedings to those issues, with active participation of K. Arrow, H. Scarf and C. Papadimitriou (in Deng and Graham [11]), still many practical issues of implementation haven't been yet finally resolved .

THE DATA MANAGEMENT ECONOMY

Unlike the flow control and load balancing economies where users maximize an utility function to compute the required allocation, this economy considers data migration , replication and pricing strategies for a data management economy as evidenced by large scale e-commerce facilitated through new platforms in grid computing, cloud computing and related application areas (Kushida et al. [23]). The problem of data migration, storage and replication is formulated in an economic setting. Transactions that enter the system for service are charged by the processors for read and write access to data objects. Processors also lease resources to other processors to make profit using the revenue they earn.

The distributed system consists of N processing nodes connected via links. Each processor P_i ($i \in [1, N]$) has rate r_i at which it can process operations on local data. A link e_{ij} connects processor P_i to P_j . There are M data object denoted by D_1, D_2, D_M . $S(D_i)$ defines the size of D_i in

bytes. The economy treats these as abstract data objects. In a real system, they could correspond to relations, tuples, files, records or any other data structure. The data management problem is to minimize the mean transaction response time with the following as control variables.

- Number of copies of data object
- Assignment of copies to processing nodes
- Pricing strategies of suppliers

In the data management economy there are four types of agents. The consumers are transactions, and the suppliers are data object managers, local data agents and processors as through cloud computing. The economy functions in the following way. Each transaction T that arrives has an allocation of money M_T . Transactions pay to access data at a processor P_i . Data access is provided by the processor by leasing copies of data objects from data object managers. The local data agents act as an intermediary between a processor P_i and the object managers (remote). Two economic factors cause the data management economy to adapt the number of read copies of each object D_j to the read/write ratio. These are:

- The total revenue that all processors earn by selling $\text{Read}(D_j)$ decreases as the initially set
- Price of the agents given its wealth p_w increases
- The read lease price for D_j increases linearly with the number of copies $c(j)$
- The data management economy uses decentralized decision making to compute the number of read copies of each object. The business strategies of the processors are decoupled, and P_i uses only local information to estimate its revenue. The economy adapts itself to any read/write ratio without any external intervention. The economy is not completely self-tuning, however, there is a subtle interaction between the following factors: (i) lease price function, (ii) transaction arrival rates and (iii) transaction arrival rates.

STRATEGIC INTERNET MANAGEMENT ISSUES

Universal Access. A primary concern in regulating universal access to the Internet, next to security, had been the issue of pricing its services, the maintaining of competition among providers and strengthening incentives for private investment into the network infrastructure. Possible options emerged in identifying the issues toward a workable model:

- Charging by access to telecommunications capacity, e.g., flat rate pricing and keeping distance independent pricing
- Consider network externalities in the economics and growth of networks
- Introduce usage-based linear prices
- Introduce usage-based nonlinear prices

The evolution of Internet pricing poses interesting problems. Flat-rate pricing has been one of the factors that promoted the Internet to expand at a dramatic rate. It has enabled low-cost dissemination, beta-testing and refinement of new tools and applications. The strength of many of these tools is their ability to operate in and rationalize a distributed and heterogeneous structure making it easier to identify and retrieve information sources. The increased demand that has arisen due to the power and new resources these tools have brought to the Internet (and in view of lagging a corresponding capacity expansion due to advanced fiber-optic technology) is likely to create more gridlock and a need for a new pricing model. This despite new regulatory proposals on "net neutrality" emerging, usage based pricing and service charges or more specific content pricing should make the Internet attractive to many new users and also incentivize innovation driven product development on the net. One paradox of usage based pricing is that its implementation may actually cost more

on a transaction basis than the underlying cost of transport. Therefore, it very much depends on network accounting capabilities as a critical implementation tool.

Congestion Problems. A natural response by shifting resources to expand technology will be expensive and not necessarily a satisfactory solution in the long run. Some proposals rely on voluntary efforts to control congestion. Others have suggested that we essentially have to deal with the problem of overgrazing the commons, e.g. by overusing a generally accessible communication network. A few proposals would require users to indicate the priority they want each of the sessions to receive, and for routers to be programmed to maintain multiple queues for each priority class. If priority class is linked to the value the users attach to it, one could devise schemes of priority pricing. This is where application of mechanism design could help. At congested routers, packets are prioritized based on bids. In line with the design of a Vickrey auction, in order to make the scheme incentive compatible, users are not charged the price they bid, but rather are charged the bid of the lowest priority packet that is admitted to the network. It is well-known that this mechanism provides the right incentives for truthful revelation. Such a scheme has a number of desirable characteristics. In particular, not only do those users with the highest cost of delay get served first, but the prices also send the right signals for capacity expansion in a competitive market for network services. If all of the congestion revenues are reinvested in new capacity, then capacity will be expanded to the point where the marginal value is equal to its marginal cost. More recently, game-theoretic approaches adopt a unified view even for two-sided markets (Ackermann et al. in [11])

Quality-of-Service Characteristics. With the Internet we observe a single QoS: "best effort packet service". Packets are transported first come, first serve with no guarantee of success. Some packets may experience severe delays, while others may be dropped and never arrive. Different kinds of data place different demands on network services. Email and file transfer requires 100 percent accuracy, but can easily tolerate delay. Real-time voice broadcasts require much higher bandwidth than file transfers and can tolerate minor delays but cannot tolerate significant distortions. Real-time video broadcasts or video telephony over VOIP have very low tolerance for delay and distortion. Because of these different requirements, network allocation algorithms should be designed to treat different types of traffic differently but the user must truthfully indicate which type of traffic (s) he is preferring, and this would only happen through incentive compatible pricing schemes.

QoS can be affected by various factors , both quantitative (network latency, CPU performance,...) and qualitative, among the latter could proliferate reputation systems that hinge on trust and belief in a certain QoS level being achieved, resulting in a service level arrangement (SLA) comprising service reliability and user satisfaction (Anandasivam and Neumann in[12].

Internet and Telecommunications Regulation. In contrast to traditional telecommunications services Internet transport itself is currently unregulated but services provided over telecommunication carriers are not. This principle has never been consistently applied to telephone companies since their services over fixed telephone lines also used to be regulated. There have been increasing demands, sometimes supported by established telecommunication carriers that similar regulatory requirements should apply to the Internet. One particular claim is "universal access" to Internet services, that is, the provision of basic Internet access to all citizens at a very low price or even for free. What is a basic service, and should its provision be subsidized? For example, should there be an appropriate access subsidy for primary and secondary schools? A related question is whether the government should provide some data network services as public goods.

A particular interesting question concerns the interaction between pricing schemes and market structure for telecommunications services. If competing Internet service providers offer only connection pricing, inducing increasing congestion, would other service providers be able to attract high value "multimedia" users by charging usage prices but offering effective congestion control? On the other hand, would a flat rate connection price provider be able to undercut usage-price providers by capturing a large share of baseload customers who would prefer to pay for congestion with delay rather than with a fee. Could this develop into a fragmented market with different Internets? These developments may have profound impacts to shape a future telecommunications industry which may be taken over by different structured layers of the Internet.

DISCUSSION

In this paper we focus on applications of mechanism design to resource management problems in distributed systems and computer networks. These concepts are used to develop effective market based control mechanisms, and to show that the allocation of resources are Pareto optimal. The emphasis here is on management implications given the economics of the Internet.

We follow novel methodologies of decentralized control of resources, and pricing of resources based on varying, increasingly complex QoS demands of users. We bring together economic models and performance models of computer systems into one framework to solve problems of resource allocation and efficient QoS provisioning matching large-scale e-commerce applications. The methods can be applied to pricing services in ATM networks and (wireless) Integrated Services Internet of the future. We address some of the drawbacks to this form of modelling where several agents have to use market mechanisms to decide where to obtain service (which supplier?). If the demand for a resource varies substantially over short periods of time, then the actual prices of the resources will also vary causing several side effects such as indefinite migration of consumers between suppliers. This might potentially result in degradation of system performance where the resources are being underutilized due to the bad decisions (caused by poor market mechanisms) made by the users in choosing the suppliers. As in real economies, the resources in a computer system may not easily be substitutable. The future work is to design robust market mechanisms and rationalized pricing schemes which can handle surges in demand and variability, and can give price guarantees to consumers over longer periods of time some of which have been discussed by Spulber and Yoo ([24], Chap.12). Another drawback is that resources in a computer system are indivisible resulting in non-smooth utility functions which may yield sub-optimal allocations, and potential computational overhead.

In addition to models for QoS and pricing in computer networks, we are also working towards designing and building distributed systems using market based mechanisms to provide QoS and charge users either in a commercial environment or in a private controlled environment by allocating quotas via fictitious money (charging and accounting) by central administrators.

In summary, economic based management is useful for implementing and operating internet-type systems. The Internet currently connects hundreds of millions of users and thousands of sites. Several services exist on many of these sites, notably the World Wide Web (WWW) which provides access to various information sources distributed across the Internet. Many more services (multimedia applications, commercial transactions) are to be supported in the Internet. To access this large number of services, agents have to share limited network bandwidth and server capacities (processing speeds). Such large-scale networks require decentralized mechanisms to control access to services. Economic/managerial concepts such

as pricing and competition can provide some solutions to reduce the complexity of service provisioning and decentralize the access mechanisms to the resources.

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Key Terms and Definitions

Multicriteria Utility Maximization (MUM): Simultaneous optimization of conflicting criteria often under constraints thus permitting tradeoffs

Quality of Service (QoS): A service standard of a service level arrangement (SLA) that satisfies a best level of communication service under the prevailing internet technology ('Best effort packet service')

Mechanism Design (MD): MD aims to transfer privately known preferences of the relevant population to an aggregate of social choice that accordingly implement resource allocation processes. Algorithmic MD combines concepts of utility maximization and mechanism design from economics, rationality and game theory with such concepts as complexity and algorithm design of computer science

Service Discipline (SD): In a network the SD must transfer traffic at a given bandwidth by scheduling the cells (fixed size packets in an ATM network) and make sure that it does not exceed the buffer space reserved for each channel. SD must support the provision of quality of service guarantees.

Bandwidth-Buffer: In a virtual channel a bandwidth-buffer tradeoff operates in such a way that bandwidth can be traded for buffer space and vice versa to provide the same QoS. If bandwidth is scarce, then a resource pair that uses less bandwidth and more buffer space should be used. Resource pricing is targeted to exploit this tradeoff to achieve efficient utilization of the available resources.

Queueing Models (QM): QMs effectively determine the demand size in view of available supply lines in a network. Typical questions in queueing networks in view of QoS involve bottlenecks or major delays, comparing one network design with another, good set of rules for operating the network, a least-cost network satisfying given demand.

Cloud Computing: National Institute of Standards and Technology (NIST) Definition of Cloud Computing: "Cloud Computing is a model for enabling convenient, on-demand network access to a shared pool of configurable computing resources(e.g. networks,servers, storage, applications), and services that can be rapidly provisioned and released with minimal management effort or service provider interaction".

APPENDIX

Service Architectures for the Internet Economy

In designing market based frameworks for distributed systems one would like to look at corresponding architectures which let consumers find information about suppliers and their services, and let suppliers advertise QoS information about the services they offer and the corresponding costs.

Consider a large scale distributed information system with many consumers and suppliers. Suppliers are content providers such as web servers, digital library servers, and multimedia database and transaction servers. Consumers request for and access information objects from the various suppliers and pay a certain fee or no fee at all for the services rendered. Consider

that third party suppliers provide information about suppliers to consumers in order to let consumers find and choose the right set of suppliers.

Access and dissemination: consumers query third-party providers for information about the suppliers, such as services offered and the cost (price). Likewise, suppliers advertise their services and the costs via the third party providers in order to attract consumers. Consumers prefer an easy and simple way to query for supplier information, and suppliers prefer to advertise information securely and quickly across many regions or domains. For example, consider a user who wishes to view a multimedia object (such as a video movie). The user would like to know about the suppliers of this object, and the cost of retrieval of this object from each supplier.

Performance requirements: users wish to have good response time for their search results once the queries are submitted. However, there is a tradeoff. For more information about services offered, advanced searching mechanisms are needed, but at the cost of increased response time. In other words, users could have preferences over quality of search information and response time. For example, users might want to know the service costs in order to view a specific information object. In large networks, there could be many suppliers of this object, and users may not want to wait forever to know about all the suppliers and their prices. Instead, they would prefer to get as much information as possible within a certain period of time (response time).

From the above example, in order to let many consumers find suppliers, a scalable decentralized architecture is needed for information storage, access and updates. Naming of services and service attributes of suppliers becomes a challenging issue when hundreds of suppliers spread across the globe. A simple naming scheme to connect consumers, across the internet, with information about suppliers is essential. The naming scheme must be extensible for new suppliers who come into existence. A name registration mechanism for new suppliers and a de-registration mechanism (automatic) to remove non-existent suppliers is required. In addition, naming must be hierarchical, domain based (physical or spatial domains) for scalability and uniqueness. Inter-operability with respect to naming across domains is an additional challenging issue not covered in this paper.

The format of information storage must be simple enough to handle many consumer requests quickly within and across physical domains. For better functionality and more information, a complex format of information storage is necessary, but at the cost of reduced performance. For example, a consumer, in addition to current service cost, might want to know more information such as the cost of the same service during peak and off-peak hours, the history of a supplier, its services, and its reputation, in order to make a decision. This information has to be gathered when requested. In addition, the storage formats must be inter-operable across domains.

Performance: a good response time is important to make sure consumers get the information they demand about suppliers within a reasonable time period, so that decision-making by consumers is done in a timely fashion. In addition, the design of the right architectures for information storage and dissemination is necessary for a large scale market economy to function efficiently. Using the previous example, consumers and suppliers would prefer an efficient architecture to query for and post information. Consumers would prefer good response time in obtaining the information, and suppliers prefer a secure and fast update mechanism to provide up-to-date information about their services.

Security in transferring information and updating information at the bulletin boards (name servers) is crucial for efficient market operation and smooth interaction between consumers and suppliers. For this the third party suppliers (naming services) have to provide authentication and authorization services to make sure honest suppliers are the ones updating information about their services.

Architecture Models. For our architecture and design, we choose the existing, operational Internet Domain Name Service (DNS) for reasons of scalability, simplicity, efficiency and performance, and for its distributed architecture. DNS has a simple hierarchical structure for uniquely naming internet hosts across the globe. DNS uses this naming in finding information about hosts located anywhere in the Internet. The naming space is divided among administrative domains, and within each domain, the naming is done independently.

DNS is a simple distributed architecture for storing information about hosts in the Internet. The name service has a database that keeps several resource records (RRs) for each host, indexed by the host domain name. One such RR is the IP address of a host indexed by the hostname. The RR is used commonly for mapping domain names (hostnames) to IP addresses for networking between hosts (example: email)

In addition to this widely used RR, there are several other types of RRs which store more information about a host, and its characteristics. The Internet is divided into domains. Each domain is controlled by a primary name server (NS) and some secondary name servers which replicate the primary NS database for better response time. Within the DNS naming tree we can add any number of service nodes, which have RRs for storing IP addresses and RRs for service parameter information which is stored in the TXT Record of the node. For each server, the TXT RR describes in a simple way (string), the service attribute value pairs.

Within the new DNS functionality and naming schemes, the customer can submit complex queries which can be based on attributes and other information. A customer could also ask information about services in other domains or zones. This means that the DNS engine has to query other name servers for information regarding the services. This querying can be done in a recursive fashion between the primary name servers to obtain information from other domains, similar to the way it is done for IP addresses of hosts in other domains.

We explore three architectures to store and retrieve information about various suppliers. The architectures are designed using the functionality offered by the Internet Domain Naming Service.

- **Centralized Read-Write (RW) Architecture**
Each supplier (host) is registered at the primary NS, which maintains the whole database (DB) of supplier information in the RRs. The TXT RR stores information about services offered by suppliers and its service attributes. Each supplier updates DB securely at NS using Public Key Methods. NS contains information about each supplier. Consumers, via the Web, query NS for service information about each supplier.
- **Centralized Transfer-Access (TA) Architecture**
Each supplier is a primary of its local domain. Each supplier keeps its information local (in the DB). This way the information is updated locally by the supplier and is secure. Suppliers belong to a global primary DNS (NS).
- **Decentralized Index Based (IB) Architecture**

Each supplier maintains its own DB. The DB contains the services offered and prices, and the time periods where prices are fixed and the expiry dates. Each supplier is registered at the primary NS for the domain. The registration of the supplier is done in a secure fashion. A Registration Server exists and authenticates, using private and public key techniques, the digital signature of each host. The IP address of each supplier is stored in the primary name server. Also, the primary NS maintains a list of IP addresses for each service that is being offered in that domain.

Specialized Features in Centralized and Decentralized Models

The resource records of the node services show that www, video, gopher, ftp ... are the services offered in this domain. One can use these keywords and find more information about the specific services, and suppliers offering these services and their corresponding service attributes. WWW based access to supplier information: consumers have an access to the supplier information via the world-wide-web interface. All the consumers see is a list of categories of services offered or a simple keyword based search, where the keywords should match with the services being offered in a domain. For example, a user can click on Netscape and obtain all the information about services offered in a domain. Once this is done, a user can pick a specific service and ask for the list of suppliers that offer this service. The requests are submitted via the cgi-bin interface of the www. The responses come back in a form that can be viewed by the Web browser.

Performance Model for RW, TA and IB Architectures

- 1. Centralized RW: We assume a simple model to study the performance. The model is based on M/M/1 with (two classes of traffic) queueing system. Read requests from consumers in a domain arrive at the primary at a certain Poisson rate λ_r , and update requests or updates arrive at the primary at a rate λ_w which is also a Poisson distribution. The average service rate of the read request is μ_r which is exponentially distributed, and the average service rate of the update requests is μ_w . Let C be the processing rate of the primary name server. Then the average delay in queueing and service for each request (whether read or write) is Delay and μ_{NS}
- 2. Centralized TA In this model the primary NS services customer queries (all the load). In the simple model, the name server spends some time on answering queries, and periodically polls the suppliers for information or any updates. We model such a system as an M/M/1 queueing system user queries for reads and writes and at a certain rate the secondaries transmit to the primary, and we assume that the rate has a Poisson distribution model.
- 3. Distributed Index Based Access. The primary name server acts as a simple router of requests to the suppliers, who respond with the final answers. Customers query the primary NS, and get a list of suppliers offering a service. They then query each supplier in that list and get more information about their services.
- User read requests are first processed at the primary and then routed to the suppliers for more information. The overall request rate remains the same as in previous models. This model is distributed, as the processing of a query is done by suppliers. Therefore, the response time will be lower on an average to the customers compared to the other architectures.
- *Comparison of Response Time*

Model 1 has a lower response time compared to model 2. This is because in model 2, the primary NS spends some time polling for update information from the suppliers. For model 3, we consider that the read requests are split evenly among the suppliers, likewise we consider that the update frequency is the same for each supplier, for the sake of simplicity. As expected model 3 gives a better response time

CONCLUSIONS

We explore name service architectures for disseminating information about suppliers and their services to consumers, and look at the main properties of these architectures.

We use analytical models to compute the expected response time for consumers to access for information in each architecture. We compare the three architectures in terms of performance, security and flexibility. The economic models of networks and systems, and the corresponding mechanisms described previously can use the framework mentioned to allocate resources and provision services in a real environment.